

Terms and Conditions

By booking a class or buying a voucher, you are agreeing to the following terms and conditions.

Dietary Requirements

Please contact Jane on 07867 631 877 to advise us of any special dietary requirements or allergies.

Payment

The requested payment should be paid in full prior to the class. Booking confirmation will be provided on receipt of payment. Cheques should be made payable to Jenny Bristow. Places are booked on a first-come-first-served basis upon receipt of credit card validation. On booking and paying for a class(es) you will receive confirmation by post. If paid via card, you will receive an electronic receipt.

Vouchers

All vouchers will be supplied with a use by date of 6 months at the time of issue. During these 6 months, a booking must be made or the voucher will be deemed invalid. The purchase of a voucher enables you to book a selection and option of dates but does not guarantee the availability of any class. However, we will do our best to facilitate your initial request. A date will not be deemed to be booked until confirmed by us in writing. Voucher purchases are non-refundable. Once issued, Gift Vouchers are your responsibility. If a Gift Voucher is lost, it cannot be replaced.

The gift voucher(s) will be posted to the address supplied by you.

Gift vouchers are redeemed by telephoning Jane on 07867 631 877 to select the class(es) of choice. It will be necessary to supply the gift voucher number when doing this.

Cancellation of Classes

Confirmed bookings may not be cancelled although they are freely transferable, i.e. someone can use your booking in your place, if prior notification is given. In the unlikely event we have to cancel a class, we will endeavor to provide a suitable alternative within a reasonable period of time or a full refund will be given.

Late Arrivals

Please note that all our classes have start and finish times. Therefore any late arrivals will result in missing some of the content of the class.

Health and Safety

Personal loss, injury, damage, neglect or involvement to or by you and any other class attendee will not be the liability of Jenny Bristow Limited.

Due to health and safety risk, children under the age of 16 cannot attend a Jenny Bristow Cookery School Experience.

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